



R · J · P
MARINE
Insurance

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CRAFT: THEFT CLAIM

Please answer all questions on this page as fully as possible and relevant sections on other pages.
 POLICY NO _____
 RENEWAL DATE _____
 CLAIM NO _____

Customer Service Charter

We aim to provide:

- A high quality, efficient and helpful service
- A swift and courteous response to all claim forms, associated documentation or correspondence
- Prompt payment in respect of valid claims following their authorisation
- A speedy indication that a claim cannot be met until further information is received
- Up to date information on the current position of your claim it cannot be paid quickly

Fraud Prevention and Detection

In order to prevent and detect fraud we may at time:

- Share information about you with other organisations and public bodies including the Police;
- Check and/or file your details with fraud prevention agencies and databases, and if you give us false or inaccurate information and we suspect fraud, we will record this. We and other organisations may also search these agencies and databases to:
 - Help make decisions about the provision and administration of insurance, credit and related services for you and members of your house hold;
 - Trace debtors or beneficiaries, recover debt, prevent fraud and to manage your accounts or insurance policies;
 - Check your identity to prevent money laundering, unless you furnish us with other satisfactory proof of identity;
- Undertake credit searches and additional fraud searches.

Claims History

- Under the conditions of your policy you must tell us about any Insurance related incidents (such as fire, damage, theft or an accident) whether or not they give rise to a claim.
 When you tell us about an incident we will pass information relating to it to a database.
- We may search these databases when you apply for insurance, in the event of any incident or claim, or at any time of renewal to validate your claims history or that of any other person or property likely to be involved in the policy or claim.

In assessing any claims made, the insurer and its agents may undertake checks against publicly available information (such as electoral roll, County court judgements, bankruptcy orders or repossessions). Information may also be shared with other insurers either directly or via those acting for the insurer (such as loss adjusters or investigators).

Policy Holder	
Full Name _____	
Home Address _____	
_____ Pcode _____	Tel No _____
a) Is the insured registered as a taxable person for VAT? YES/NO*	
b) If the insured is registered for VAT, if full remission of imput tax obtained? YES/NO*	
c) If only partial remission of VAT is obtained, state last annual adjusted % of tax _____%	

Craft
Make _____ Model _____ Year of Make _____
Hull No. _____ Eng No. _____ Datatag Reg No. _____
If craft is subject to hire purchase agreement, state name of finance company, address & Agreement number _____

If in use, state fully the purpose for which the craft is normally used _____

If the craft has been recovered but in a damaged condition: -
What damage was caused to the insured craft? _____

Repairer's name, address and telephone no. _____

In all cases where your craft is damage and you are entitled to claim under the policy, please send and estimate for repairs to the Company immediately
Is the craft at the repairer's premises? YES/NO*
If not, where is the craft now? _____
Where will it be taken in for repair? _____
Do you have any objection to the craft, if appropriate, being moved to an alternative repairer?
YES/NO*

Date & Time of Theft _____

Date & Time Discovered: _____

Where was the craft stolen from? (Please supply full address including Postcode)

If from a locked building how was entry gained? _____

Were there any security devices in place on the Craft and Trailer? YES / NO*

If YES what were these and how were they overcome.

Who was the last person in charge of the craft? _____

Who was the last person to see the craft and at what time and date? _____

Please give the time and date that the theft was reported to the police, the address of the police station and their reference.

When did you buy the craft? _____ What price did you pay? Craft £ _____ Trailer £ _____

What is your estimate of its/their current value? Craft £ _____ Trailer £ _____

Is there any outstanding finance on the Craft / Trailer? YES/NO*

If so please provide the name of this finance company and their reference.

Have you or any other insured person with an interest in this craft ever been convicted or charged with any offence involving dishonesty?

If YES please show details.

Declaration

I declare that these particulars as true to the best of my knowledge and belief.

Sensitive data

In order to assess the terms of the insurance contract or administer claims which arise, the insurer may need to collect data which the Data Protection Act defines as sensitive (such as medical history or criminal convictions). By proceeding with this application you will signify your consent to such information being processed by the insurer or its agents

Signature _____ Date _____

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